

# Do you need to manage change without making any mistakes?

You can learn the secrets of  
**Successful  
Change  
Management**  
in just 2 days!



Look at this Fantastic Feedback from Past Participants:

- “Great presentation style.”*
- “2 presenters provided an excellent contrast in styles.”*
- “Liked the constant use of practical examples.”*
- “Well presented, course was structured around our needs.”*
- “Positive and inspiring.”*

**Paddy Spruce** and **Kerrie Mullins-Gunst** are highly regarded for their practical, helpful and empowering approach to managing change and transition in organisations. They combine to present this unique seminar harnessing the value of their different perspectives and complimentary approaches to successful change.

If you are an organisational change agent who needs to enlist the support and commitment of your team members for genuine change, this significant two day seminar is the program for you.

## Take-home Tactics

Two enlightening days, jam-packed with practical tips, tools and techniques, where you will have ample opportunity to discuss management and leadership issues relevant to your own needs as you learn how to:

- understand the various impacts and effects of change on individuals and organisations
- encourage and support change in a range of circumstances
- use organisational change to increase productivity and efficiency while still maintaining a harmonious workplace
- build and lead a team through a positive change process
- develop, implement, manage and evaluate your own organisational change plan.

## All Your Questions Answered

- What can you do to help others cope with and understand change?
- How can you deal with changes that you have no control over?
- How do you present change in a positive light to people who will be affected by it?
- What do you have to do to manage change successfully?
- How do you cope with the impact of unsuccessful change?
- How do you motivate someone who just won't accept that change is important?
- When should you advise people that change is going to happen?
- How do you maintain momentum and deal with active resistance to change at the same time?

Ask about saving money with an in-house program customised for your needs.

## Request more information - Fax to 03-9859 3924

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- Please let me know when you are running a public seminar
  - Please call me to talk about an in-house seminar**
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